

Problem Solving

Learning outcomes:

Develop techniques for problem solving.

What you will need:

- Handout 25 - Brainstorming
- Handout 26 – Mind mapping
- Handout 27 – Paired comparisons
- Handout 28 – Priorities grid
- Handout 29 – Force field analysis
- Handout 30 – Cause and effect analysis
- Handout 31 – SWOT analysis
- Handout 32 – Asking 'what if?'
- Handout 33 – Attribute analysis
- Handout 34 – Problem solving techniques

Content and suggested timings:

Introduction	5 min
Tips and techniques for problem solving:	85 min
1. Brainstorming	
2. Mind mapping	
3. Paired comparisons	
4. Priorities grid	
5. Force field analysis	
6. Cause and effect analysis	
7. SWOT analysis	
8. Asking What if	
9. Attribute analysis	

Total duration: 90 mins

Note: if you have time then there is an extra 30-minute exercise at the end of this module to practice mind mapping techniques.

Introduction

In this module we focus on some of the many ways there are to analyse a problem. These include:



- ▶ Brainstorming
- ▶ Mind mapping
- ▶ Paired comparisons
- ▶ Priorities grid
- ▶ Force field analysis
- ▶ Cause and effect analysis
- ▶ SWOT analysis
- ▶ Asking 'What if?'
- ▶ Attribute analysis

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